

# ILM Level 3 Certificate Leadership & Management

 East Lancashire Chamber of Commerce  
Accrington BB5 5JR

We are delighted to announce Chamber Business Training is now an Accredited ILM Centre and will be delivering ILM Level 3 and Level 5 in Leadership & Management.

## WHO ARE ILM

ILM develops more talented leaders than anyone else, giving them the skills to make a real difference in their organisation and beyond. It is part of the City and Guilds Group and offers unrivalled experience in the sector and the Royal Charter brings the highest level of prestige. The qualification is also recognised internationally and awarded by the UK's leading Management organisation.

## ILM LEVEL 3 IS SUITABLE FOR

Anyone who is already in, or aiming to be in a first line management role – who has or will have responsibility for leading people, setting up and directing work activities, managing performance and meeting quality and other work standards, linking between higher management and the general workforce.

## COST

CHAMBER MEMBERS	£1250 + VAT
NON-MEMBERS	£1350 + VAT

Assessment and registration cost are included in the price of the course.

## COURSE CONTENT

Introduction to the Programme

Understanding Leadership

Understanding Communications Process in the Workplace

Action learning/tutorial

Leading and Motivating a Team Successfully

Planning change in the Workplace

Action learning/tutorial

Understanding Performance Management

Understanding Good Practice in Workplace Coaching

Action Learning/tutorial